

# Delivery of Wheelie Bins and Sacks



18 August 2023

Next week is the last planned week of deliveries. Over 92,500 wheelie bins have now been delivered.

Round Day	Delivery timeframe
Monday	5 – 22 June
Tuesday	22 June -10 July
Wednesday	7 July – 26 July
Thursday	25 July – 14 August
Friday	10 August – 25 August

Thursday deliveries are almost complete and Friday deliveries have begun.

Week commencing 21 August deliveries will start or continue in;

Two Mile Ash	Oxley Park	Ravenstone
Shenley Church End	Calverton	Sherington
Crownhill	Oakhill	Weston Underwood
Great Holm	Stony Stratford	Medbourne
Loughton	Stoke Goldington	Whitehouse
Wolverton	Lathbury	Hanslope
Castlethorpe	Haversham	Little Linford

## Missed or damaged bins – What to do

It is anticipated that Jett will complete all planned deliveries before the end of next week. It has been agreed that we will keep two Jett teams until the 8 September to address any missed bin deliveries, incorrectly delivered or damaged bins.

**We need your help** – Please ensure that where possible, residents report directly to customer services 01908 252570 or [customerservices@milton-keynes.gov.uk](mailto:customerservices@milton-keynes.gov.uk) so that it can be logged and added to the list for Jett to return to. If you are reporting on behalf of residents, we need exact addresses – to avoid the risk of delivering extra bins to properties that already have bins.

After the 8 September, if there are any bin issues, this will be addressed between MKCC and Suez.

### Letter to all residents on wheelie bins and sacks

A practical letter will go out to residents on wheelie bins and sacks in the early part of next week.

### Sack deliveries

Start on Monday 21 August – Friday 25 August. Anticipated up to 2,000 deliveries per day by Suez. Saturday has been kept as a contingency day.

The red recycling sack is textured, the blue one is smooth to assist residents with visual impairment.

Below is a guide timeline for recycling sack deliveries.

Monday	Tuesday	Wednesday	Thursday	Friday
MK5	MK1	MK1	MK6	MK16
MK8	MK2	MK2	MK9	MK19
MK11	MK3	MK3	MK13	MK43
MK12	Mk4	MK6	MK14	MK46
MK13	MK5	MK7	MK15	
	MK8	MK10		
	MK9	MK17		
	MK13			
	MK14			

### New waste collection service – next steps

Information sessions. If you have not already done so, please accept one calendar invite and reject the other. One is in person and the other is via Teams. These information sessions are to assist you with guidance on how we will support residents with the new waste operational procedures, including engagement and support to help residents with waste and the stepped processes around this.

Dates to note – Civic (in person), Monday 18 September, 10.30am -11.30am and via Teams, Tuesday 12 September, 6pm -7pm.

I apologise for the clash of the date on the 12 September with the new councillor induction session. If you are unable to make either of the dates offered, you can approach the team directly and we will assist you with any enquiries. There will also be a handy reference guide to the new processes, which we will share.